

Digitalization and the Workforce

A BAYWORK – EBMUD Discussion Agenda

January 30, 2020

- I. Purpose of meeting – To better understand the needs and challenges of BAYWORK signatories in implementing digital tools, so BAYWORK can be responsive to agencies' challenges and lessons learned.
- II. Introduction of BAYWORK Staff
- III. BAYWORK's involvement in the issue of the Digitalization of Water
- IV. Introduction of EBMUD Personnel (name, organizational role, and, a brief mention of 1-3 digital tools you have been involved with rolling out)
- V. Group Discussion: What **workforce** challenges have you experienced in bringing new digital tools into your work flows and processes?
 - A. Selection of Digital Tools – factoring in skillset requirements and impacts on staff
 - B. Bringing New Tools Online – training, work culture, staffing
 - C. Lessons Learned
- VI. How can BAYWORK assist you with these challenges?
- VII. Closing comments