

**East/West Portal
San Antonio Backup Pipeline
Operations Survey
Sunol, California**

I. Survey Respondent:

Name: Joe Guerra

II. Presenters:

Name: Mike Weisenberger

III. Why operations staff wanted the project – problems the project was intended to solve:

- We needed to be able to discharge water from the system while drawing from the San Antonio Reservoir
- We needed redundancy to the San Antonio Pipeline along its most unreliable reach
- We needed to be able to discharge a large volume of water without significant impact on Alameda Creek
- We needed renewal of our dechlorination facilities at San Antonio pump station

IV. Challenges of operating during construction:

- Delayed project facilities availability/functionality
- San Antonio pipeline and Alameda Siphon outages were required
- The project added a complex of air gaps which posed some level of operational risk

V. How project has affected operations:

- The project provided the capability to discharge water from the system while drawing from San Antonio Reservoir
- Redundancy to the San Antonio pipeline along its most unreliable reach
- Capability to discharge a large volume of water without significant impact on Alameda Creek
- Renewal of our dechlorination facilities at San Antonio pump station

VI. Challenges of operating new facilities:

- The project facilities have been put into service without O&M documentation
- The project added a complex of air gaps which pose some level of operational risk

VII. Lessons Learned from an Operations perspective:

- Develop control strategies early in design, accounting for flow control, cross-connection control, and chemical feed control, and document this for both detailed design and operational commissioning
- Maximize O&M control, instrumentation and access in the design of all new water facilities – extra benefits are certain to come of it (good Karma)