

Wastewater Enterprise Asset Management Presentation

Strategic Asset Management at the San Francisco Public Utilities Commission – Wastewater Enterprise

April 22, 2015



Overview of Presentation

1. Collection System

- a. Background of Collection System
- b. Asset Management Methods for Collection System
- c. GIS Methods for Collection System Data

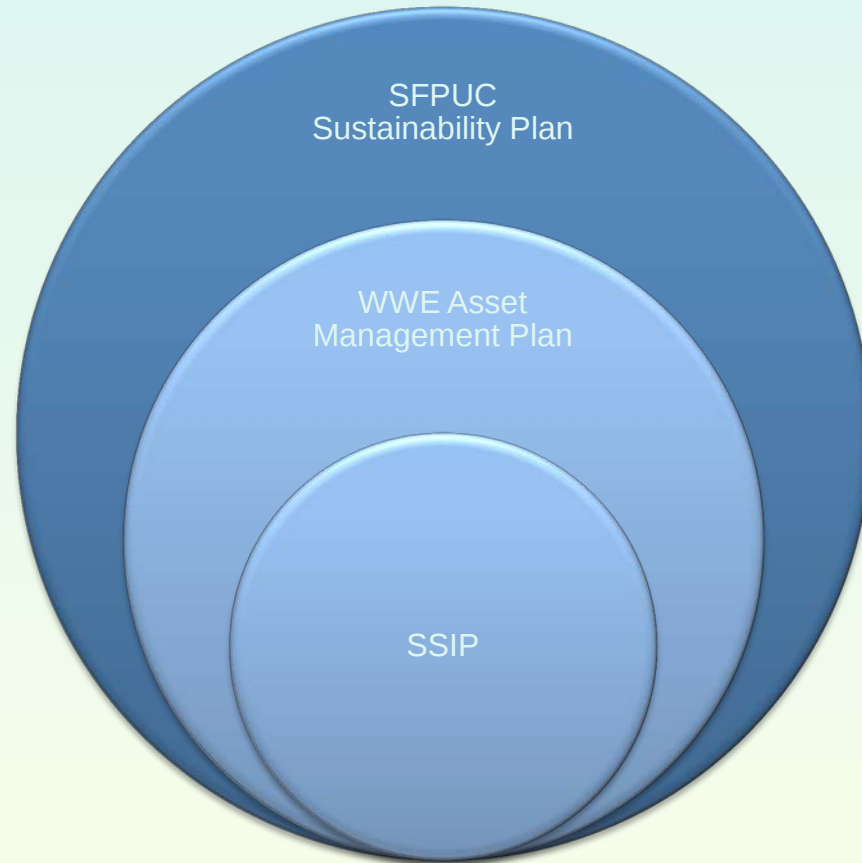
2. Treatment Facilities

- a. Background of Treatment Facilities
- b. Asset Management Methods for Treatment Facilities
- c. Graphical Methods for Treatment Plants

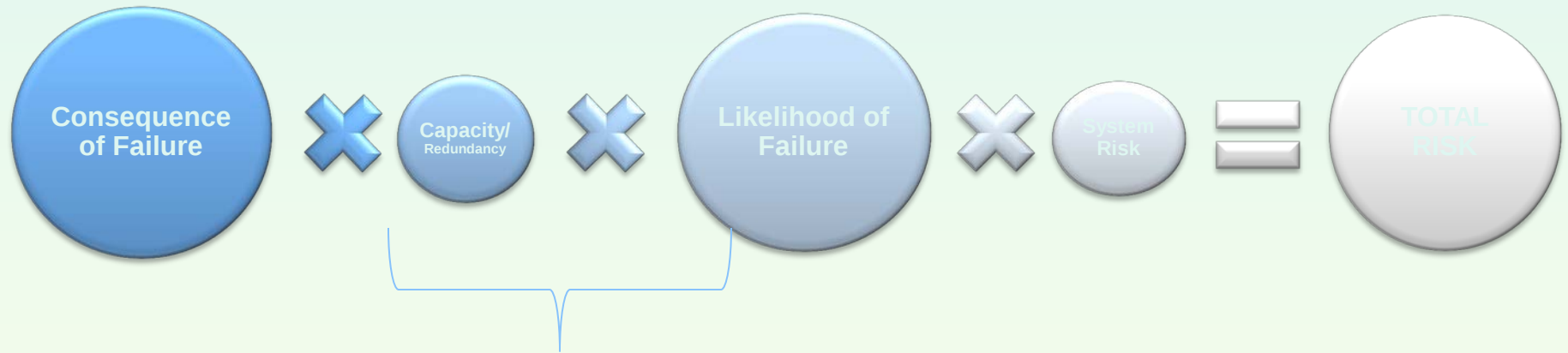
The WWE defines Asset Management as minimizing life cycle costs of wastewater enterprise assets, at an acceptable level of risk, while continuously delivering established levels of service.



Relationship of Various SFPUC and WWE Plans



Risk Based Approach to Asset Management



Establish Levels of Service from WWE Mission



Mission

“To provide our customers with high quality, efficient and reliable water, power and wastewater services in a manner that is inclusive of environmental and community interests and sustains the resources entrusted to our care”

Vision

“We strive to be the utility leader, delivering superior results in service, sustainability and innovation”

Values

Service: We focus on customer satisfaction, health and safety.

Excellence: We strive for personal and professional excellence. We recognize exemplary performance as we seek continuous improvement.

Trust: We act with honesty, integrity and fairness.

Respect: We understand and appreciate the inherent value of our staff, customers and community.

Teamwork: We support a cooperative work environment. Our team is strengthened by the diversity and contributions of its members.

Equal Opportunity: We provide opportunities to all staff to contribute and reach their potential. To achieve this, we must be a learning organization.

Communication: We listen and communicate honestly and openly.

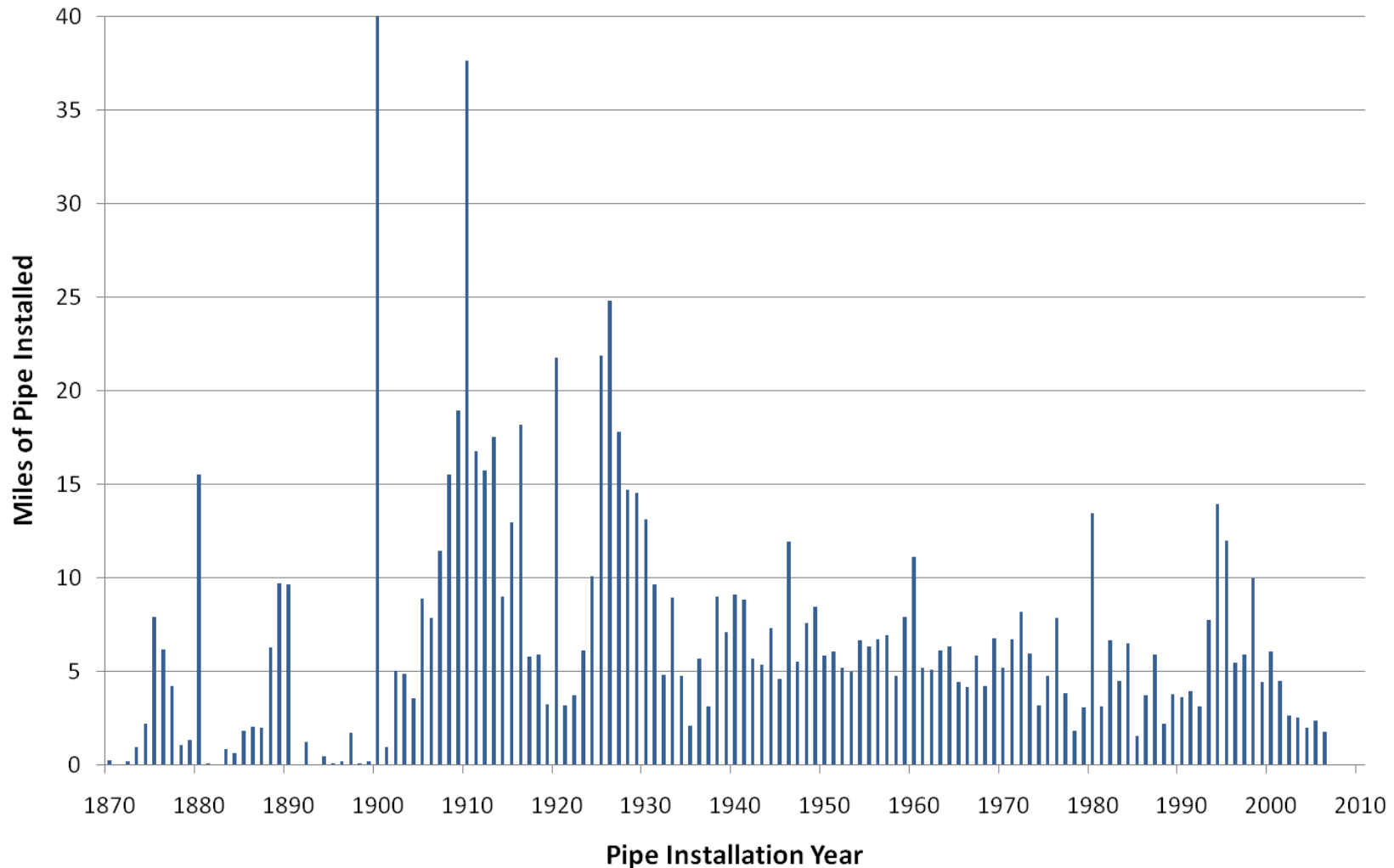
Stewardship: We responsibly manage the resources entrusted to our care.

Safety: We take the health and safety of all of our employees seriously and strive to maintain a safe work environment at all times.

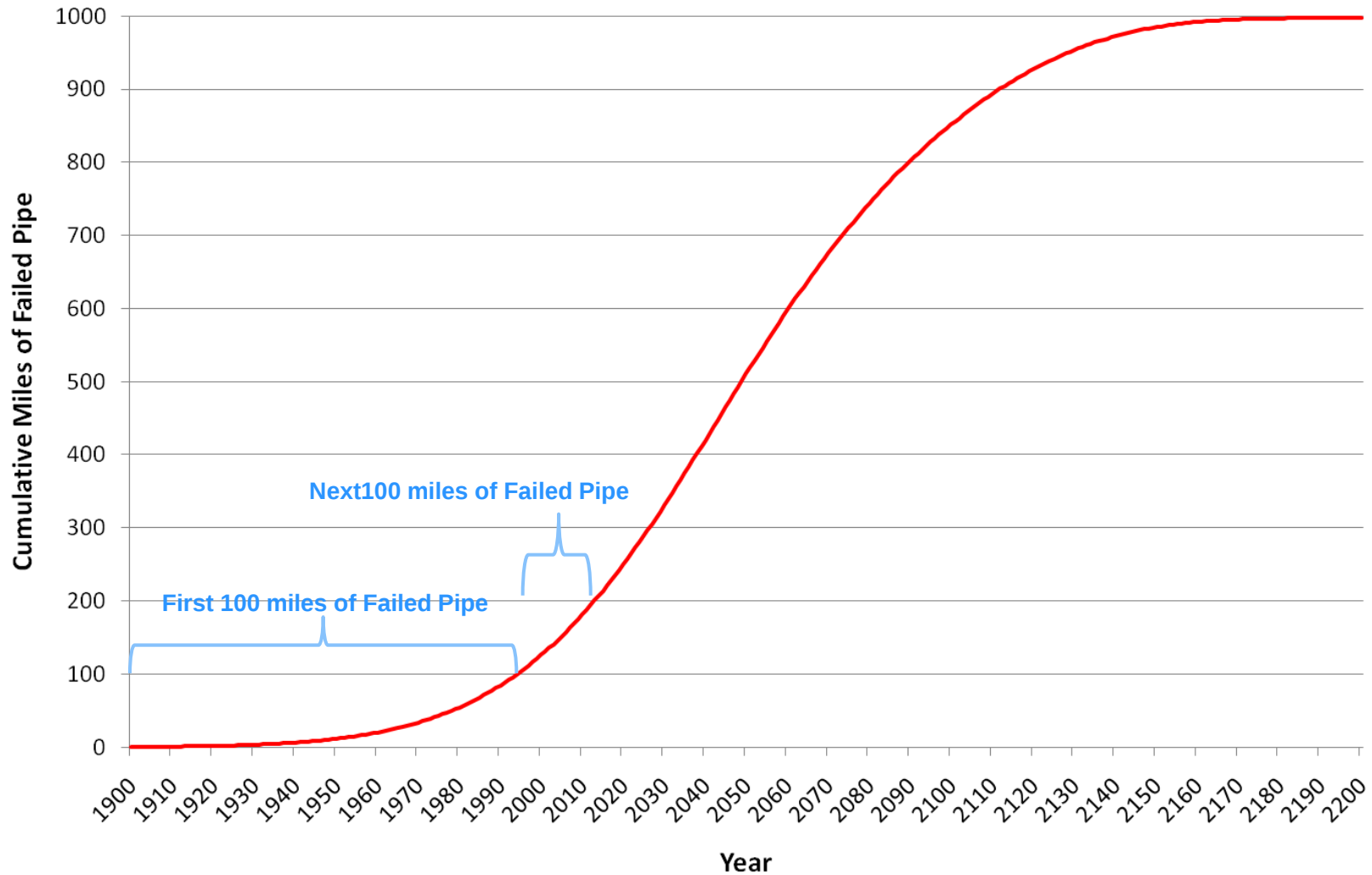


COLLECTION SYSTEM – COF SCORING

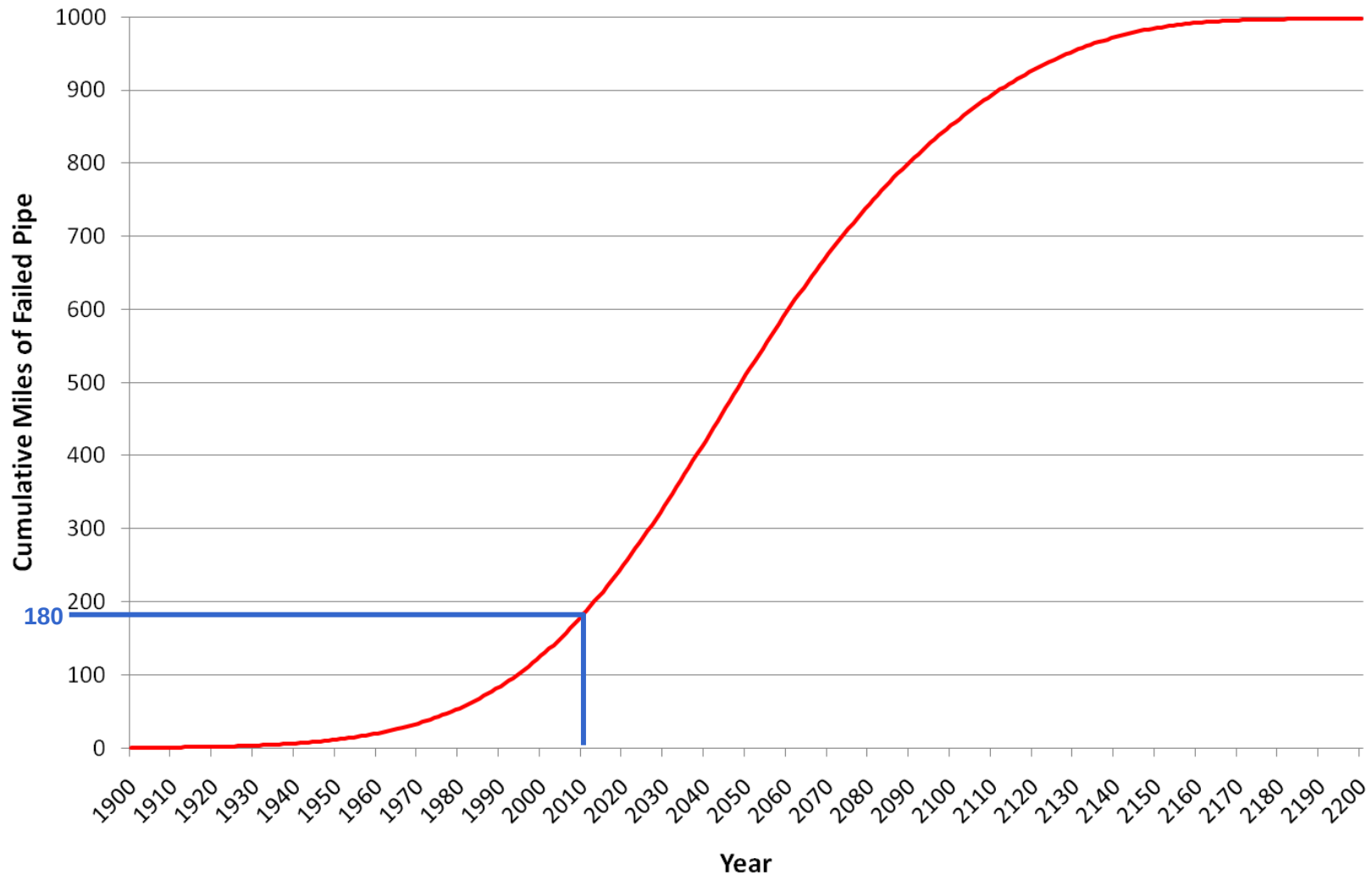
Construction History of San Francisco Sewer System



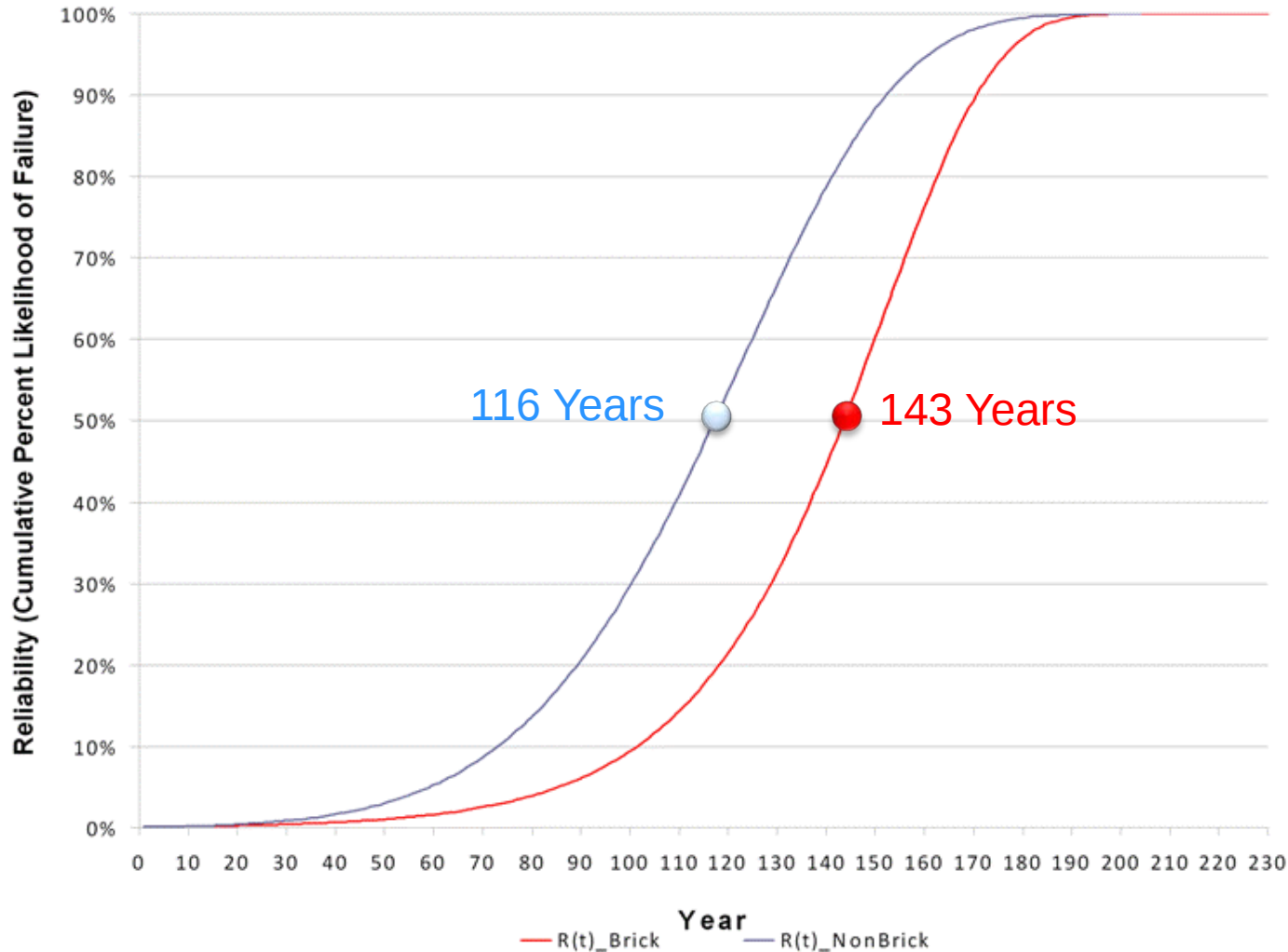
Sewer System in Crisis



Sewer System in Crisis

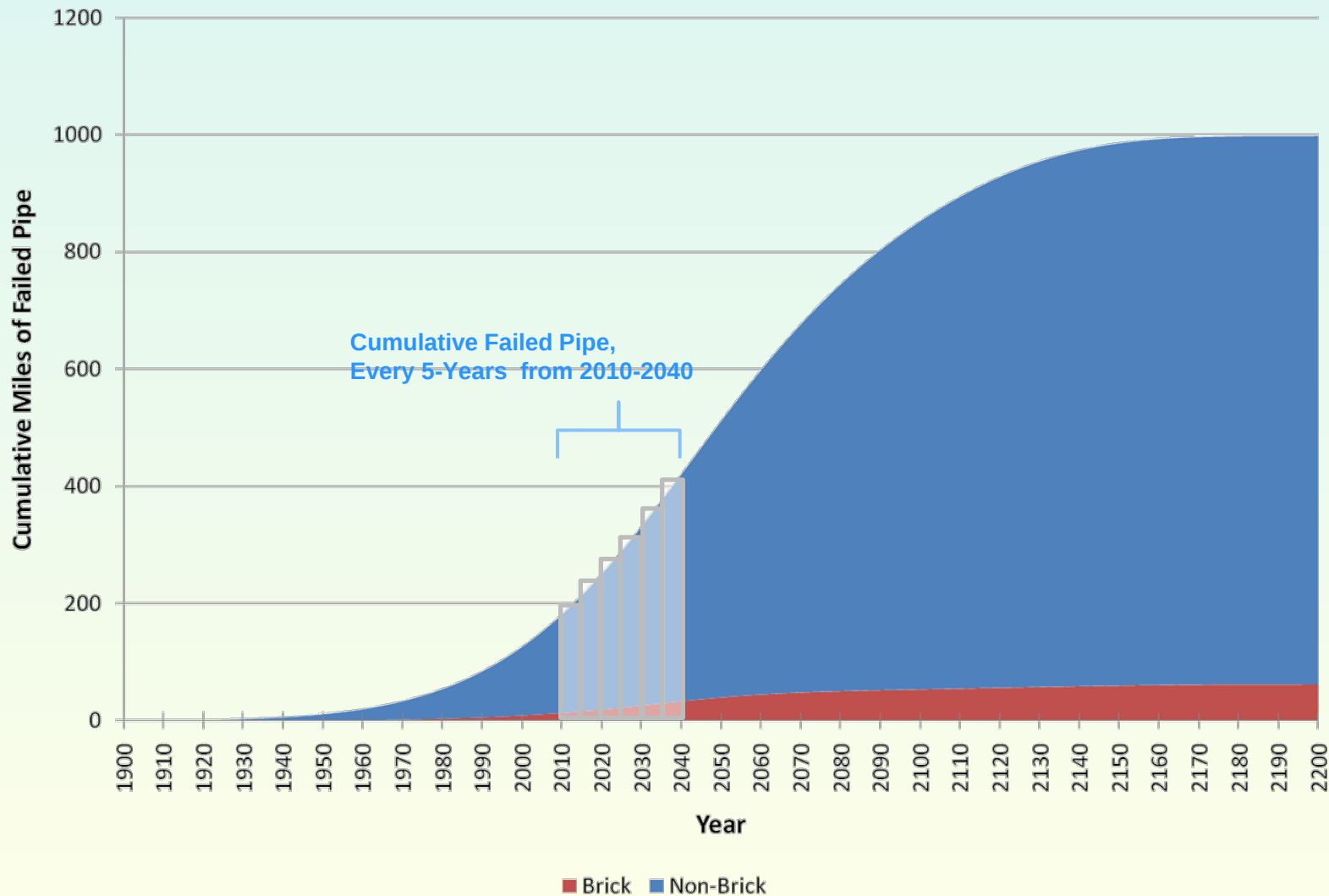


Cumulative Likelihood of Failure Comparison – Brick Versus Non-Brick



Cumulative Miles of Failed Pipe by Year

Brick versus Non-Brick



Establish Levels of Service from WWE Mission



Mission

“To provide our customers with high quality, efficient and reliable water, power and wastewater services in a manner that is inclusive of environmental and community interests and sustains the resources entrusted to our care”

Vision

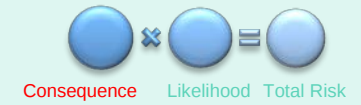
“We strive to be the utility leader, delivering superior results in service, sustainability and innovation”

Values

Service: We focus on customer satisfaction, health and safety

Level of Service (LOS) Category	Goals
Protect the Public	Protect the public from exposure to pathogens and toxins
Preserve and Improve Quality of Life	Minimize public impacts
Be Cost Effective	Deliver levels of service at lowest long term cost (or competitive with other agencies)
Provide Excellent Customer Service	High level of customer satisfaction
Be Environmentally Responsible	Protect the environment and meet regulations

Levels of Service & Risk Score



LOS Category	Negligible = 1	Low = 4	Moderate = 7	Severe = 10
Protect the Public	•Low likelihood of public exposure	•Low to moderate likelihood of public exposure (near BART station, MUNI, etc)	•Moderate likelihood of public exposure (high foot traffic area, etc)	•Located next to public facility (school, hospital, etc)
	<15 inches in diameter	15 ≤ 36 inches in diameter	36 ≤ 60 inches in diameter	>60 inches in diameter
Preserve and Improve Quality of Life	•Minimal to no commercial impacts or public annoyance	•Impact to cable car, MUNI Diesel, highway approach, or neighborhood commercial district	•Impact to major arterial, primary transportation route, MUNI electric, or major commercial district	•Impact to emergency transportation route, bridge approach roadway, MUNI Rail, or downtown core
	•Impact to residential street	•Within potential or known slide area or liquefaction zone	•Known subsidence area	•Connection between pile-supported and non-pile supported sewer
Be Cost Effective	•Under asphalt street, not under moratorium	•Under concrete street	•Opportunity to coordinate with other infrastructure projects	•Under moratorium street
	•No history of repairs	•1 point repair per 300 feet in maintenance history	•Easement sewers	•Easement sewer near building or a steep slope
Provide Excellent Customer Service	•Can restore service in <4 hours	•Can restore service in 4 to <8 hours	•Can restore service in 8 to < 24 hours	•More than 24 hours to restore service
	•No history of repairs	•1 point repair per 300 feet in maintenance history	•2 point repairs per 300 feet in maintenance history	•≥3 point repairs per 300 feet
Be Environmentally Responsible	•Can restore service in <4 hours	•Can restore service in 4 to <8 hours	•Can restore service in 8 to < 24 hours	•More than 24 hours to restore service
	•Flows back to combined system	•Flows to surface water	•Flows to MS4 facility or CDS structure	•Impacts emergency drinking water supply
Be Environmentally Responsible	•100% compliance with permits and regulations	•Technical violation without an enforcement action	•Violation with potential for enforcement action	•Past history of violations and/or potential for enforcement action and fines

Sewer Failure - Example


Consequence Likelihood Total Risk





Consequence of Failure Market at Embarcadero

LOS Category	Goals	Negligible = 1	Low = 4	Moderate = 7	Severe = 10
Protect the Public	Protect the Public from exposure to pathogens and toxins	•Low likelihood of public exposure	•Low to moderate likelihood of public exposure (near BART station, MUNI, etc)	•Moderate likelihood of public exposure (high foot traffic area, etc)	•Located next to public facility (school, hospital, etc)
	Protect the Public from Exposure to Pathogens and toxins	•Size Class I sewers (<15 inches in diameter)	•Size Class II sewers (15 ≤ 36 inches in diameter)	•Size Class III sewers (36 ≤ 60 inches in diameter)	•Size Class IV sewers (>60 inches in diameter)
Preserve and Improve Quality of Life	Minimize commercial impacts or public annoyance	•Minimal to no commercial impacts or public annoyance	•Impact to cable car, MUNI Diesel, highway approach, or neighborhood commercial district	•Impact to major arterial, primary transportation route, MUNI electric, or major commercial district	•Impact to emergency transportation route, bridge approach roadway, MUNI Rail, or downtown core
	Minimize public impacts	•Impact to residential street	•Within potential or known slide area or liquefaction zone	•Known subsidence area	•Connection between pile-supported and non-pile supported sewer
Be Cost Effective	Deliver levels of service at lowest long term cost (or competitive with other agencies)	•Under asphalt street ,not under moratorium	•Under concrete street	•Opportunity to coordinate with other infrastructure projects •Easement sewers	•Under moratorium street •Easement sewer near building or a steep slope
	Deliver levels of service at lowest long term cost	•No history of repairs	•1 point repair per 300 feet in maintenance history	•2 point repairs per 300 feet in maintenance history	•≥3 point repairs per 300 feet
Provide Excellent Customer Service	High level of customer satisfaction	•Can restore service in < 4 hours	•Can restore service in 4 to <8 hours	•Can restore service in 8 to < 24 hours	•More than 24 hours to restore service
Be Environmental Responsible	Protect the Environment	•Flows back to combined system	•Flows to surface water	•Flows to MS4 facility or CDS structure	•Impacts emergency drinking water supply
	Meet Regulations	•100% compliance with permits and regulations	•Technical violation without an enforcement action	•Violation with potential for enforcement action	•Past history of violations and/or potential for enforcement action and fines



Market at Embarcadero



LOS Category	Goals	Negligible = 1	Low = 4	Moderate = 7	Severe = 10
Protect the Public	Protect the Public from exposure to pathogens and toxins	•Low likelihood of public exposure	•Low to moderate likelihood of public exposure (near BART station, MUNI, etc)	•Moderate likelihood of public exposure (high foot traffic area, etc)	•Located next to public facility (school, hospital, etc)
	Protect the Public from Exposure to Pathogens and toxins	•Size Class I sewers (<15 inches in diameter)	•Size Class II sewers (15 ≤ 36 inches in diameter)	•Size Class III sewers (36 ≤ 60 inches in diameter)	•Size Class IV sewers (>60 inches in diameter)
Preserve and Improve Quality of Life	Minimize commercial impacts or public annoyance	•Minimal to no commercial impacts or public annoyance	•Impact to cable car, MUNI Diesel, highway approach, or neighborhood commercial district	•Impact to major arterial, primary transportation route, MUNI electric, or major commercial district	•Impact to emergency transportation route, bridge approach roadway, MUNI Rail, or downtown core
	Minimize public impacts	•Impact to residential street	•Within potential or known slide area or liquefaction zone	•Known subsidence area	•Connection between pile-supported and non-pile supported sewer
Be Cost Effective	Deliver levels of service at lowest long term cost (or competitive with other agencies)	•Under asphalt street ,not under moratorium	•Under concrete street	•Opportunity to coordinate with other infrastructure projects •Easement sewers	•Under moratorium street •Easement sewer near building or a steep slope
	Deliver levels of service at lowest long term cost	•No history of repairs	•1 point repair per 300 feet in maintenance history	•2 point repairs per 300 feet in maintenance history	•≥3 point repairs per 300 feet
Provide Excellent Customer Service	High level of customer satisfaction	•Can restore service in < 4 hours	•Can restore service in 4 to <8 hours	•Can restore service in 8 to < 24 hours	•More than 24 hours to restore service
Be Environmental Responsible	Protect the Environment	•Flows back to combined system	•Flows to surface water	•Flows to MS4 facility or CDS structure	•Impacts emergency drinking water supply
	Meet Regulations	•100% compliance with permits and regulations	•Technical violation without an enforcement action	•Violation with potential for enforcement action	•Past history of violations and/or potential for enforcement action and fines

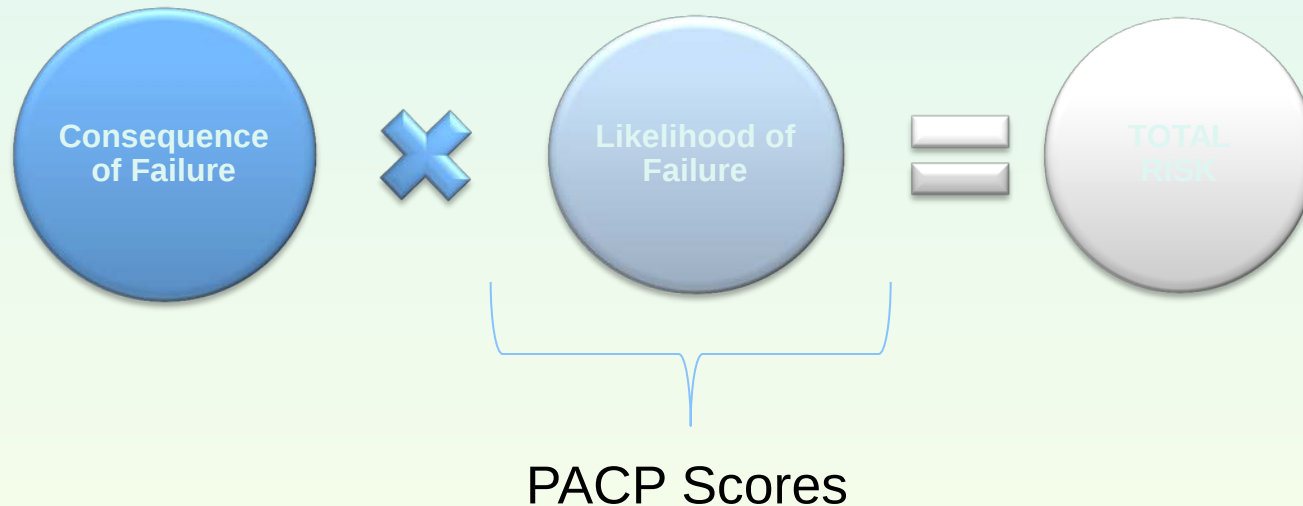


Sunset District (12th Avenue)



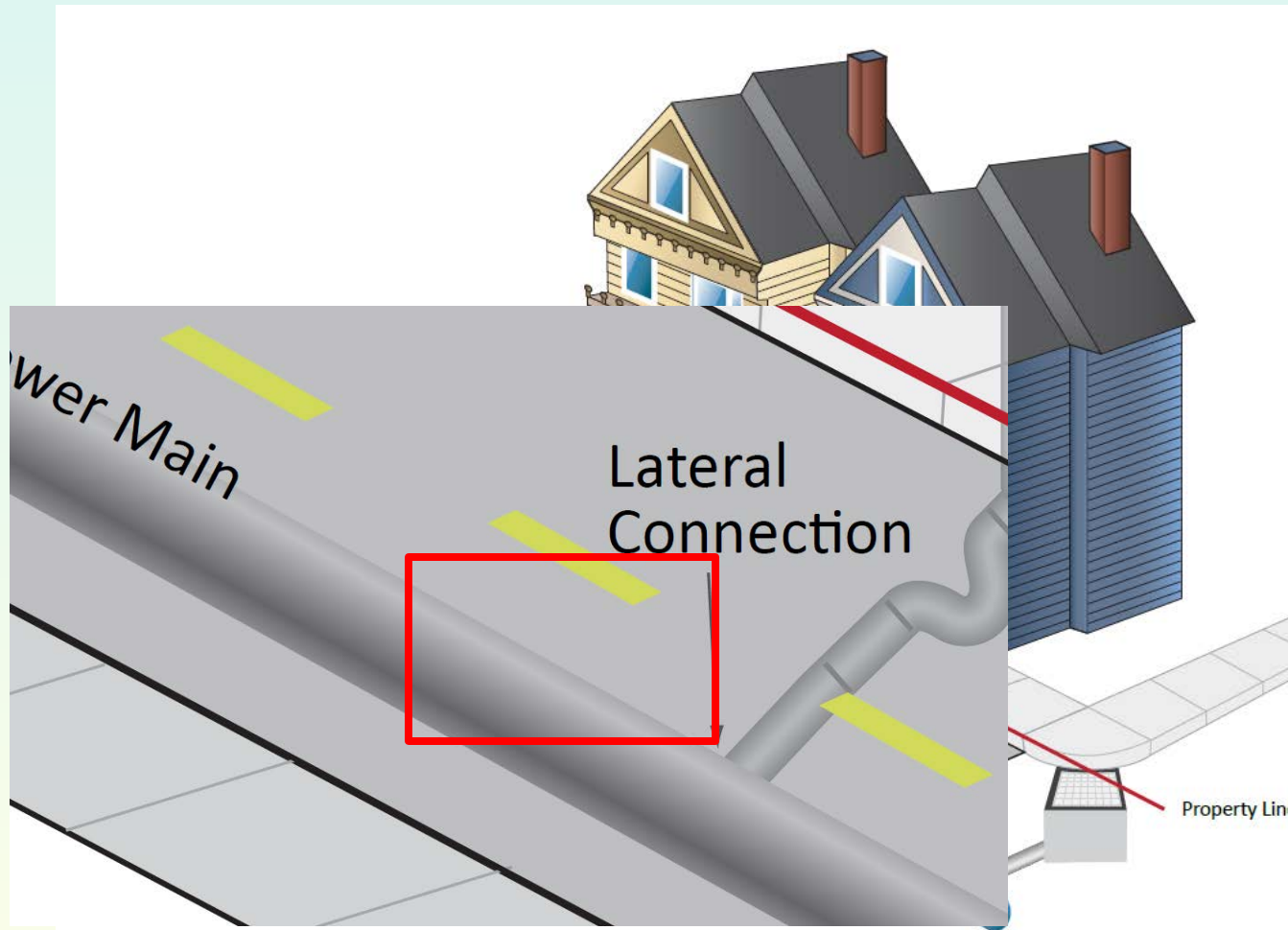
LOS Category	Goals	Negligible = 1	Low = 4	Moderate = 7	Severe = 10
Protect the Public	Protect the Public from exposure to pathogens and toxins	•Low likelihood of public exposure	•Low to moderate likelihood of public exposure (near BART station, MUNI, etc)	•Moderate likelihood of public exposure (high foot traffic area, etc)	•Located next to public facility (school, hospital, etc)
	Protect the Public from Exposure to Pathogens and toxins	•Size Class I sewers (<15 inches in diameter)	•Size Class II sewers (15 ≤ 36 inches in diameter)	•Size Class III sewers (36 ≤ 60 inches in diameter)	•Size Class IV sewers (>60 inches in diameter)
Preserve and Improve Quality of Life	Minimize commercial impacts or public annoyance	•Minimal to no commercial impacts or public annoyance	•Impact to cable car, MUNI Diesel, highway approach, or neighborhood commercial district	•Impact to major arterial, primary transportation route, MUNI electric, or major commercial district	•Impact to emergency transportation route, bridge approach roadway, MUNI Rail, or downtown core
	Minimize public impacts	•Impact to residential street	•Within potential or known slide area or liquefaction zone	•Known subsidence area	•Connection between pile-supported and non-pile supported sewer
Be Cost Effective	Deliver levels of service at lowest long term cost (or competitive with other agencies)	•Under asphalt street ,not under moratorium	•Under concrete street	•Opportunity to coordinate with other infrastructure projects •Easement sewers	•Under moratorium street •Easement sewer near building or a steep slope
	Deliver levels of service at lowest long term cost	•No history of repairs	•1 point repair per 300 feet in maintenance history	•2 point repairs per 300 feet in maintenance history	•≥3 point repairs per 300 feet
Provide Excellent Customer Service	High level of customer satisfaction	•Can restore service in < 4 hours	•Can restore service in 4 to <8 hours	•Can restore service in 8 to < 24 hours	•More than 24 hours to restore service
Be Environmental Responsible	Protect the Environment	•Flows back to combined system	•Flows to surface water	•Flows to MS4 facility or CDS structure	•Impacts emergency drinking water supply
	Meet Regulations	•100% compliance with permits and regulations	•Technical violation without an enforcement action	•Violation with potential for enforcement action	•Past history of violations and/or potential for enforcement action and fines

Risk Based Approach to Asset Management



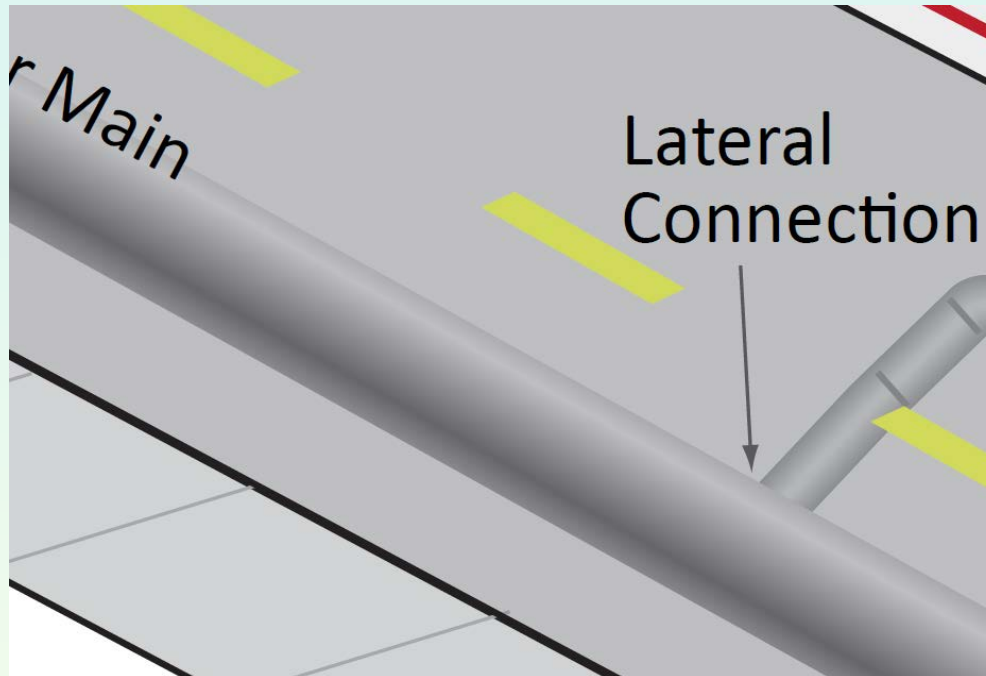
Likelihood of Failure

$$\text{Consequence} \times \text{Likelihood} = \text{Total Risk}$$



Likelihood of Failure

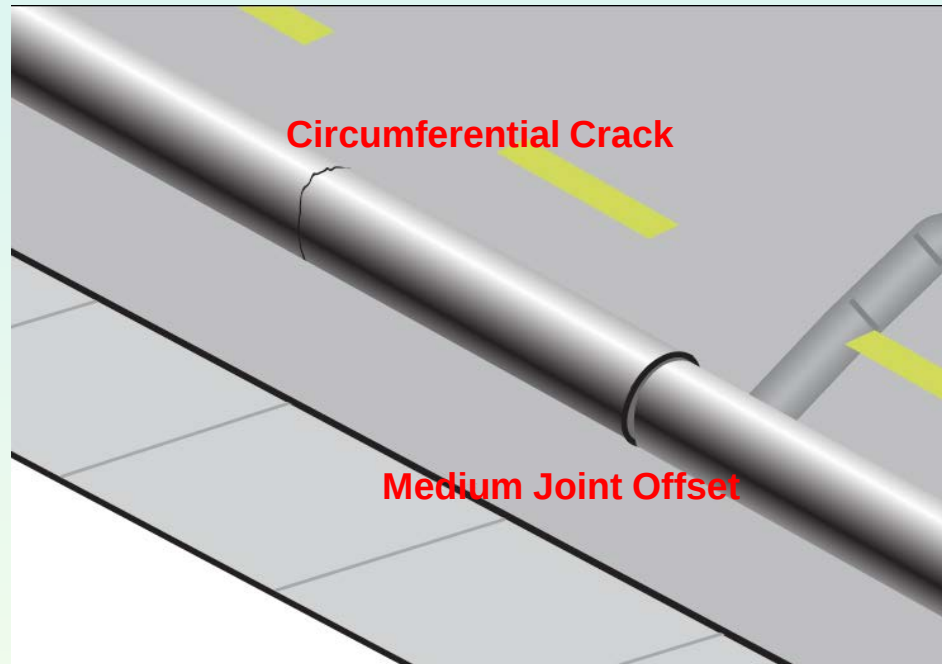
$$\text{Consequence} \times \text{Likelihood} = \text{Total Risk}$$



PACP SCORE	1	2	3	4	5
Likelihood of Failure (CSAMP)	1	2	4	7	10

Likelihood of Failure

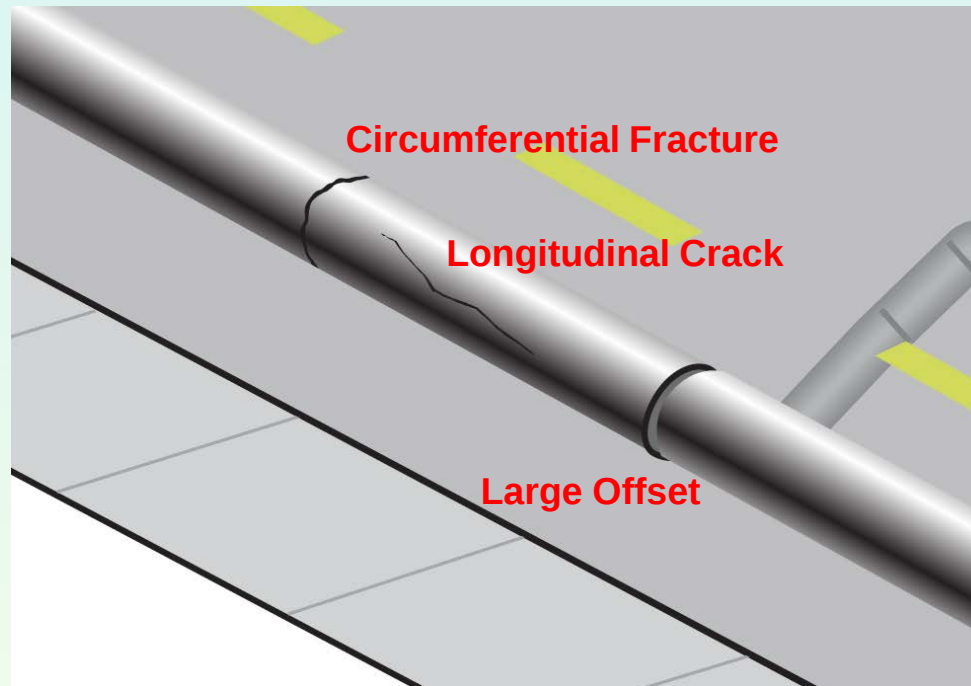
$$\text{Consequence} \times \text{Likelihood} = \text{Total Risk}$$



PACP SCORE	1	2	3	4	5
Likelihood of Failure (CSAMP)	1	2	4	7	10

Likelihood of Failure

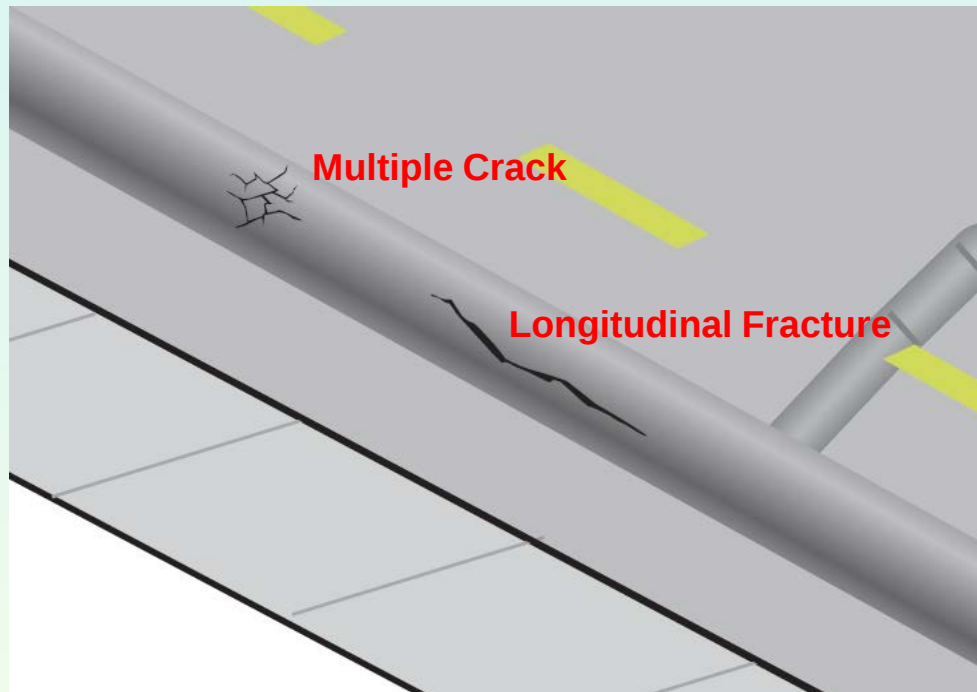

Consequence $\times$ Likelihood = Total Risk



PACP SCORE	1	2	3	4	5
Likelihood of Failure (CSAMP)	1	2	4	7	10

Likelihood of Failure

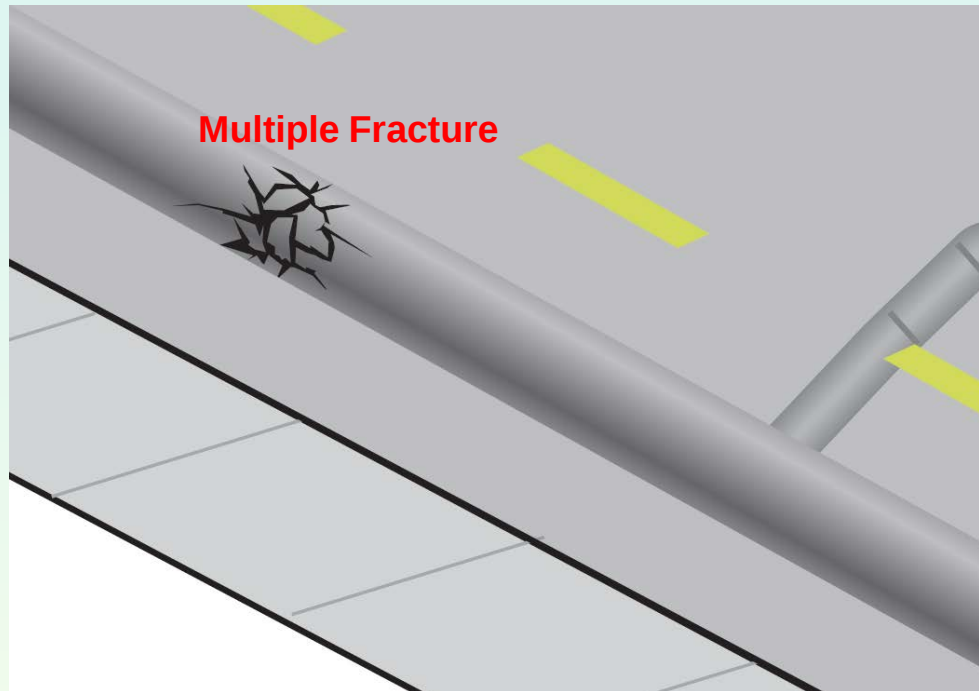

Consequence $\times$ Likelihood = Total Risk



PACP SCORE	1	2	3	4	5
Likelihood of Failure (CSAMP)	1	2	4	7	10

Likelihood of Failure

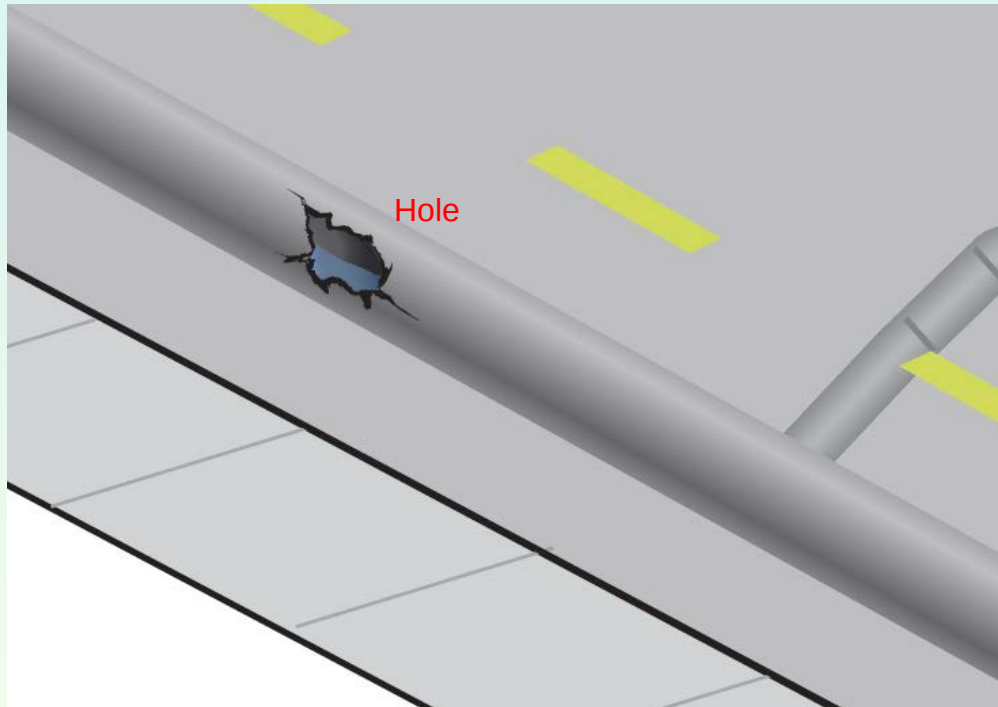

Consequence $\times$ Likelihood = Total Risk



PACP SCORE	1	2	3	4	5
Likelihood of Failure (CSAMP)	1	2	4	7	10

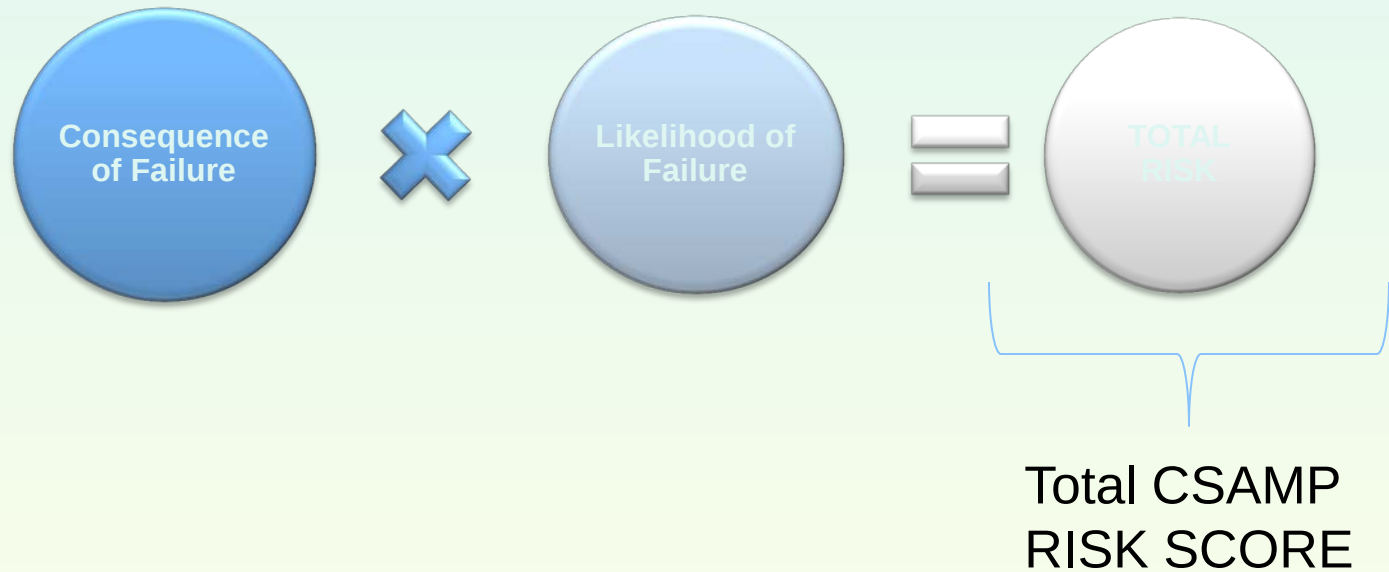
Likelihood of Failure


Consequence $\times$ Likelihood = Total Risk



PACP SCORE	1	2	3	4	5
Likelihood of Failure (CSAMP)	1	2	4	7	10

Total Risk Score



Total Risk Score

Let's say the likelihood of failure score for each of our two examples is "7"

Example 1 "Market/Embarcadero"



Example 2 "Sunset"



Risk Class Matrix



 Consequence × Likelihood = Total Risk

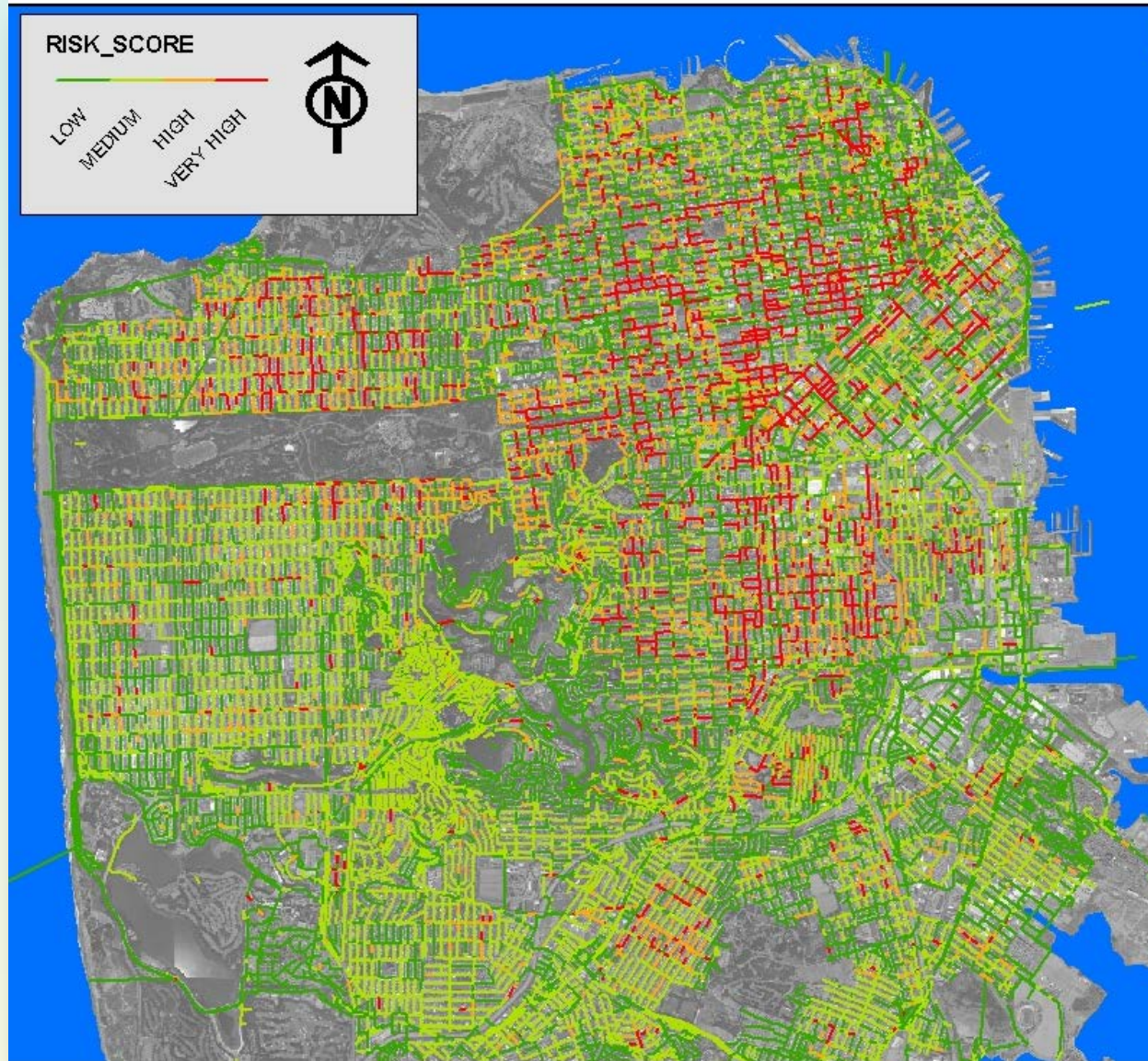
	1	2	4	7	10
10	10	20	40	70	100
7	7	14	28	49	70
4	4	8	16	28	40
1	1	2	4	7	10

RISK CLASS	RISK SCORE	MILES
Very High	≥ 100	160
High	$\geq 70 < 100$	171
Medium	$\geq 10 < 70$	566
Low	< 10	62

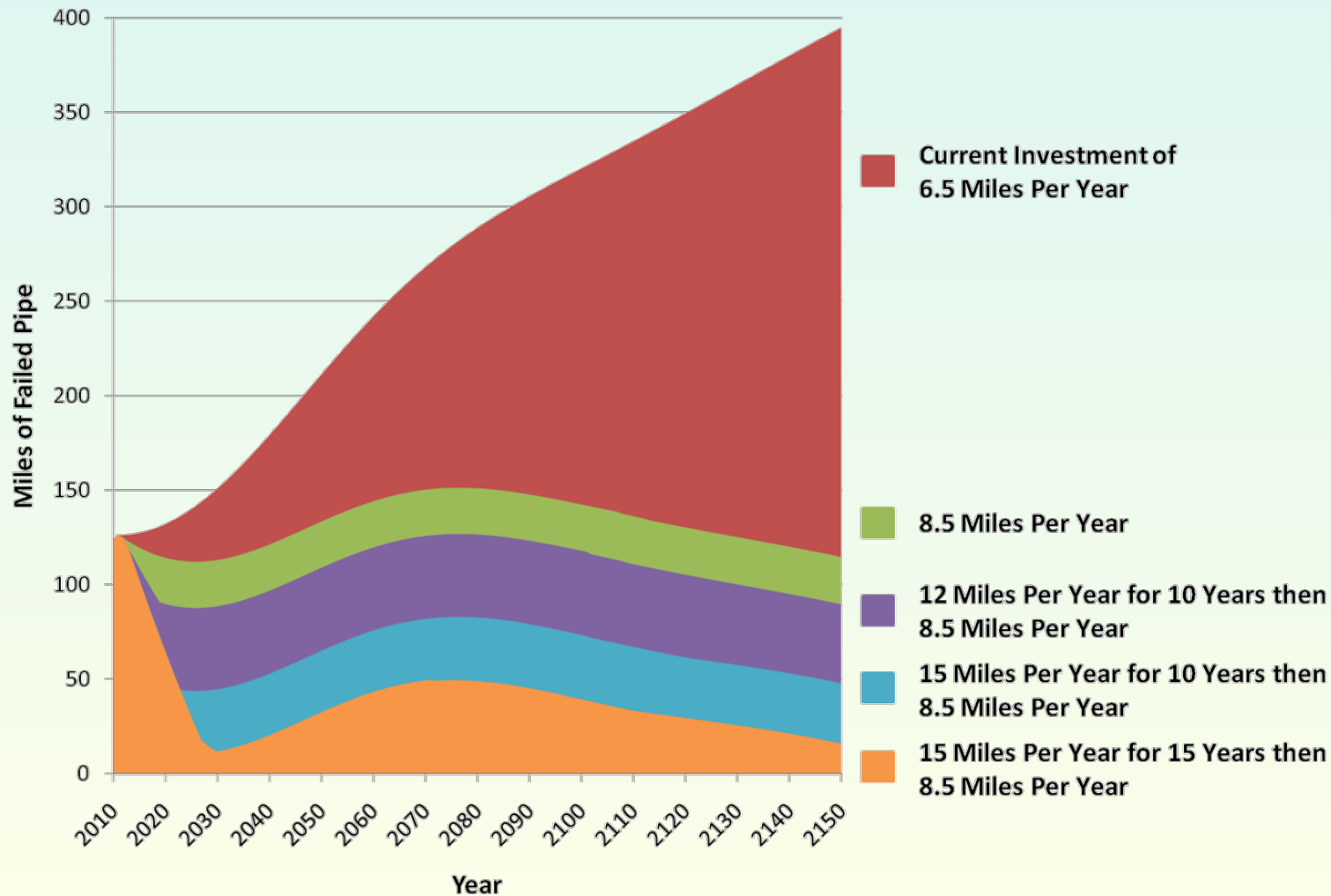
 First 10 Years
 Next 20 Years

Total CSAMP Risk Score

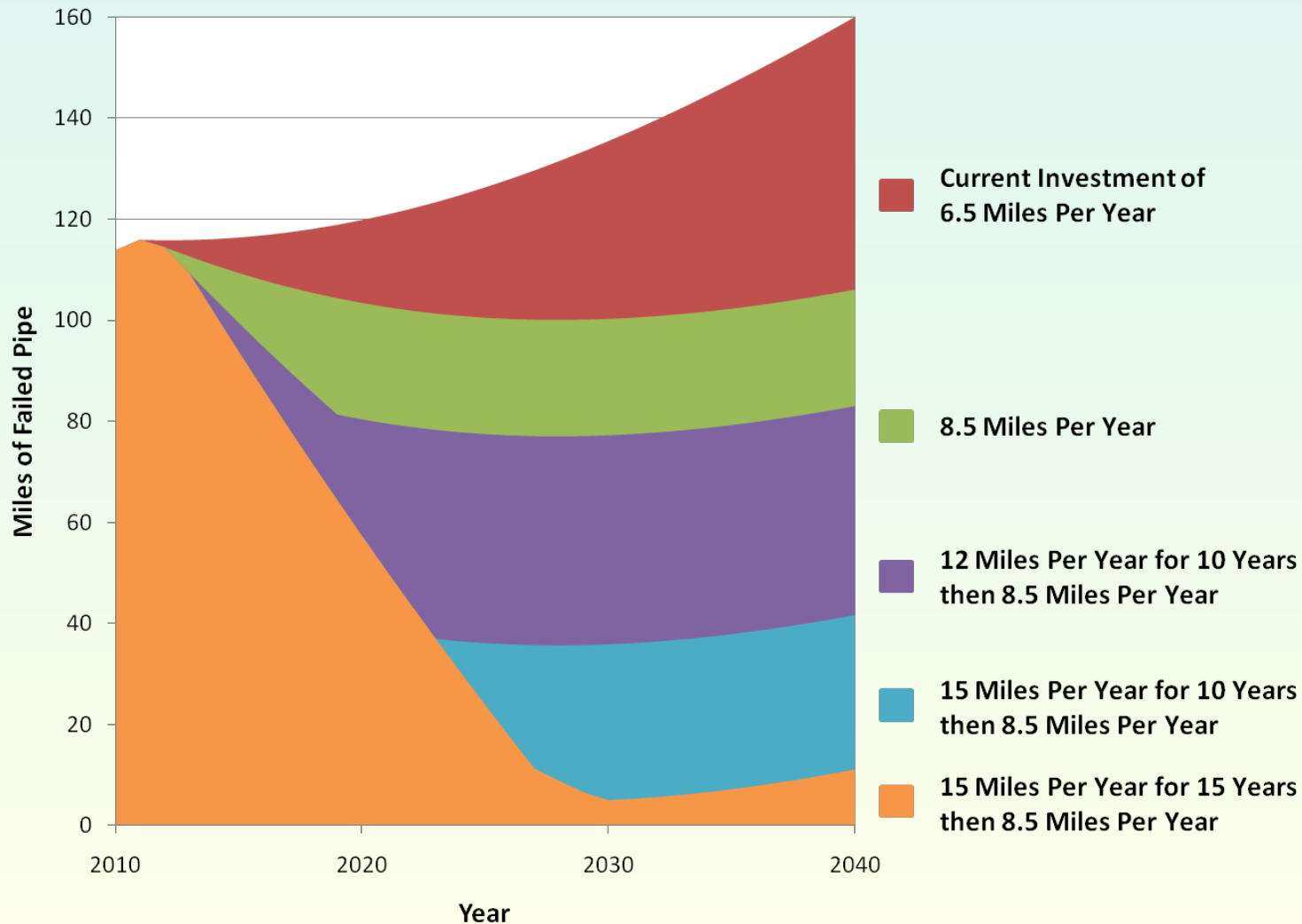
 $\times$  = 
Consequence Likelihood Total Risk



Cumulative Miles of Failed Pipe for Various Investment Scenarios



Cumulative Miles of Failed Pipe for Various Investment Scenarios



CSAMP – USER INTERFACE

<http://10.90.63.247/mapserver2013/csamp/index.aspx>

San Francisco Public Utilities Commission
Wastewater Enterprise, Collection System Division

CSAMP Risk Model v2.3

Layers

- ☐ Pipe Risk Score
- ☐ Likelihood of Failure
- ☐ Max Consequence
- ☐ OPOC Spot Repairs by S
- ☐ Major Pipes
- ☒ Base
- ☐ Meters
- ☐ Hazard Zones
- ☐ Muni
- ☐ Topography

Zoom

Reports

Query Pipes Location By Street

Risk and Install Year

Risk Score (Min/Max): 1 - 100

Install Year: 1840 - 2014

Options

search reset

Results:



SF PUC Web GIS - Windows Internet Explorer provided by SFPUC

http://10.90.63.247/mapserver2013/csamp/index.aspx

File Edit View Favorites Tools Help

Convert Select

Favorites Suggested Sites Free Hotmail Web Slice Gallery

SF PUC Web GIS

Page Safety Tools

San Francisco Public Utilities Commission

Wastewater Enterprise, Collection System Division

CSAMP Risk Model v2.3

Layers

- ☒ Pipe Risk Score
- ☐ Likelihood of Failure
- ☐ Max Consequence
- ☐ OPOC Spot Repairs by S
- ☒ Major Pipes
- ☒ Base
- ☐ Meters
- ☐ Hazard Zones
- ☐ Muni
- ☐ Topography

Properties

None Selected

Zoom

Reports

Query Pipes Location By Street

Risk and Install Year

Risk Score (Min/Max): 1 - 100

Install Year: 1840 - 2014

Options

search reset

Results:

X: 6033466.675480, Y: 2098586.825519 (FOOT)

0 features selected

1: 140000

15.65 x 9.53 (mi)

Powered by Infrastructure Map Server

Done

Internet

100%

Start

Inbox - Mailbox...

FW: CSAMP Int...

gary fleming

Gary

Gary_Master_0...

WinZip

ASCE_04-23-14...

SF PUC Web G...

10:27 AM



SF PUC Web GIS - Windows Internet Explorer provided by SFPUC

http://10.90.63.247/mapserver2013/csamp/index.aspx

File Edit View Favorites Tools Help

Convert Select

Favorites Suggested Sites Free Hotmail Web Slice Gallery

SF PUC Web GIS

San Francisco Public Utilities Commission
Wastewater Enterprise, Collection System Division

CSAMP Risk Model v2.3

Layers

- ☐ Pipe Risk Score
- ☒ Likelihood of Failure
- ☐ Max Consequence
- ☐ OPOC Spot Repairs by S
- ☒ Major Pipes
- ☒ Base
- ☐ Meters
- ☐ Hazard Zones
- ☐ Muni
- ☐ Topography

Properties

None Selected

Zoom

Reports

Query Pipes Location By Street

Risk and Install Year

Risk Score (Min/Max): 1 - 100

Install Year: 1840 - 2014

Options

search reset

Results:

X: 5979508.450063, Y: 2084246.576422 (FOOT)

0 features selected

1: 140000

15.65 x 9.53 (mi)

Powered by Infrastructure Map Server

Done

Internet

100%

Start

Inbox - Mail...

FW: CSMP ...

1 Reminder

gary.fleming

Gary

Gary_Master...

WinZip

ASCE_04-23...

SF PUC Web...

10:29 AM

SF PUC Web GIS - Windows Internet Explorer provided by SFPUC

http://10.90.63.247/mapserver2013/csamp/index.aspx

File Edit View Favorites Tools Help

★ Favorites ☆ Suggested Sites Free Hotmail Web Slice Gallery

SF PUC Web GIS

San Francisco Public Utilities Commission

Wastewater Enterprise, Collection System Division

CSAMP Risk Model v2.3

Layers

- ☐ Pipe Risk Score
- ☐ Likelihood of Failure
- ☒ Max Consequence
- ☐ OPOC Spot Repairs by S
- ☒ Major Pipes
- ☒ Base
- ☐ Meters
- ☐ Hazard Zones
- ☐ Muni
- ☐ Topography

Properties

None Selected

Zoom

Reports

Query Pipes Location By Street

Risk and Install Year

Risk Score (Min/Max): 1 - 100

Install Year: 1840 - 2014

Options

search reset

Results:

X: 6041973.602911, Y: 2082909.773540 (FOOT)

0 features selected

1: 140000

15.65 x 9.53 (mi)

Powered by Infrastructure Map Server

Done

Start

Inbox - Mail...

FW: CSAMP ...

2 Reminders

gary fleming

Gary

Gary_Master...

WinZip

ASCE_04-23...

SF PUC Web...

10:31 AM



SF PUC Web GIS - Windows Internet Explorer provided by SFPUC

http://10.90.63.247/mapserver2013/csamp/index.aspx

Google

File Edit View Favorites Tools Help

Convert

Select

Favorites

Suggested Sites

Free Hotmail

Web Slice Gallery

SF PUC Web GIS

San Francisco Public Utilities Commission

Wastewater Enterprise, Collection System Division

CSAMP Risk Model v2.3

Layers

☒ Pipe Risk Score

☐ Likelihood of Failure

☐ Max Consequence

☐ OPOC Spot Repairs by S

☒ All Pipes

☒ Base

☐ Meters

☐ Hazard Zones

☐ Muni

☐ Topography

Properties

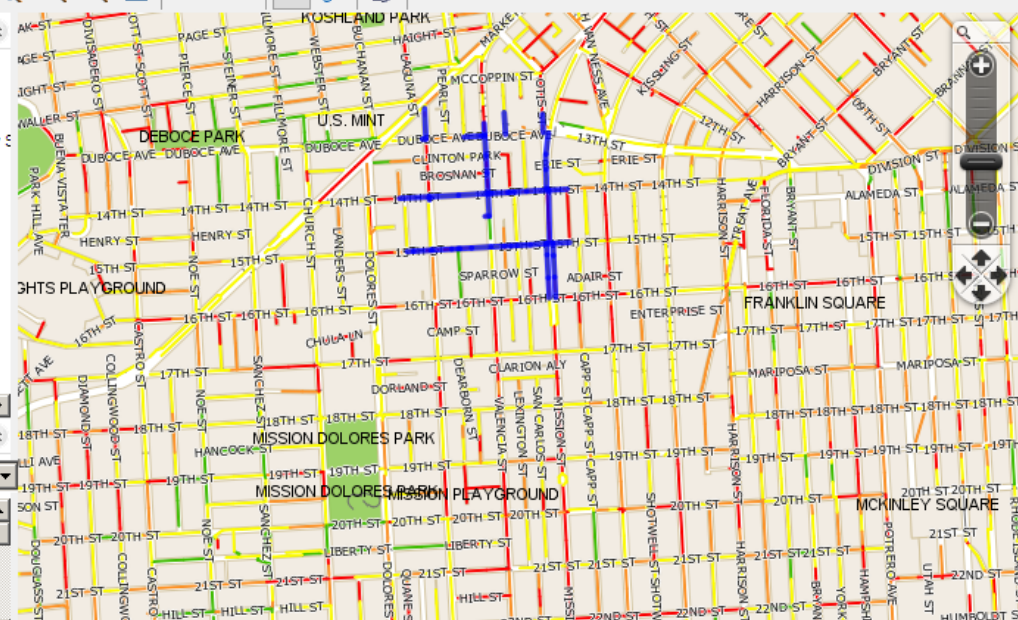
MAJOR_PIPES_BACKDROP

Name	Value
FeatId	35
ID	17090-17089
GID	241530.00
SIZE	18"
Material	VCP

X: 6011816.224886, Y: 2103328.777840 (FOOT)

Zoom

Reports



Query Pipes Location By Street

Risk and Install Year

Risk Score (Min/Max): 1 - 100

Install Year: 1840 - 2014

Options

search reset

Results:

49 Major Pipes selected

1: 18520.86

2.07 x 1.26 (mi)

Powered by Infrastructure Map Server

Done

Internet

100%

Start

Inbox - Mail...

FW: CSAMP ...

2 Reminders

gary fleming

Gary

Gary_Master...

WinZip

ASCE_04-23...

SF PUC Web...

10:40 AM

The logo for the San Francisco Public Utilities Commission (SFPUC) is located in the bottom right corner. It features a stylized blue water drop above a blue lightning bolt, with the words "SFPUC" in blue above the drop and "WATER WASTEWATER POWER" in blue below the lightning bolt.

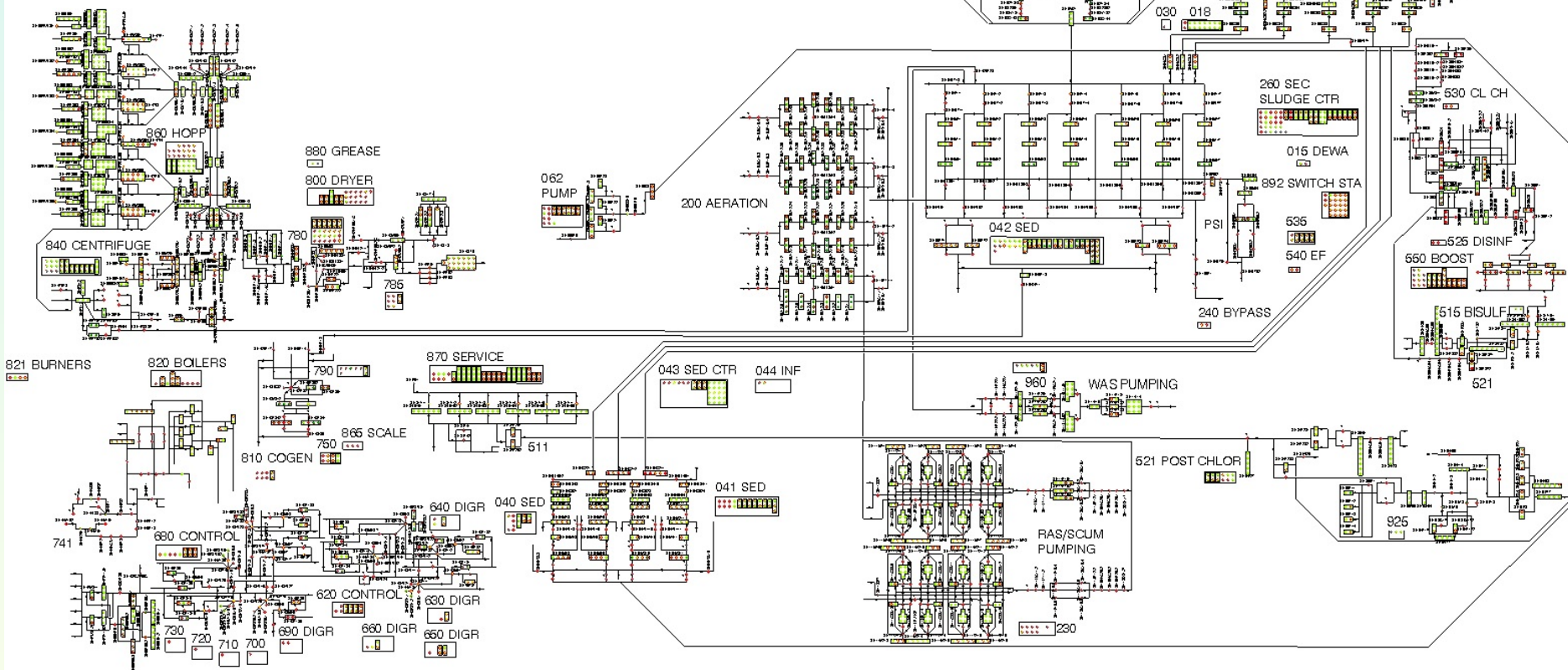
TREATMENT FACILITIES

Southeast Plant (SEP)



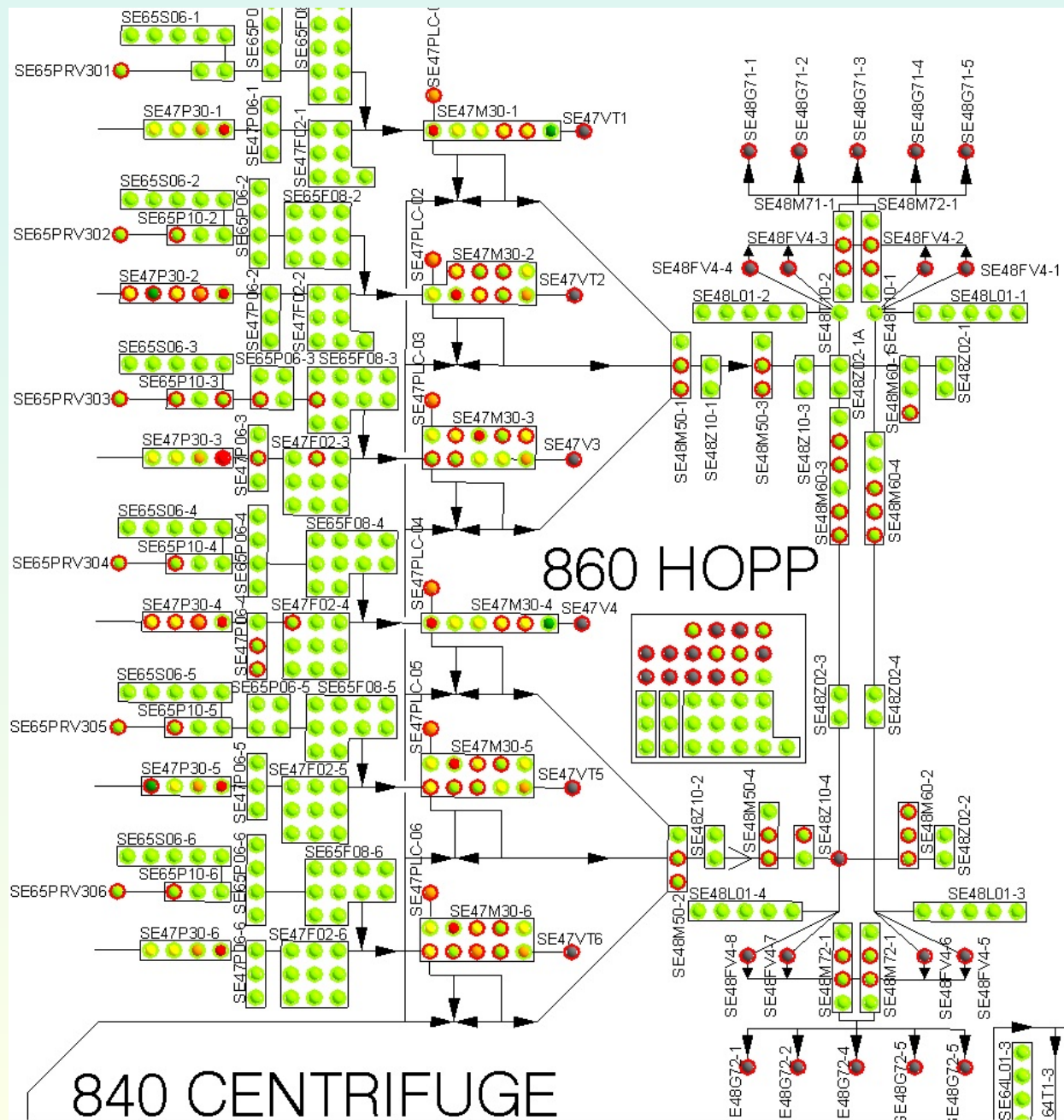
TREATMENT FACILITIES - COF SCORING

RISK IMPACT SCORE						
RATING	OPERATIONAL	FINANCIAL	REGULATORY	SAFETY	PUBLIC IMPACT	COF SCORE
5 - Extreme	0 Hours	>\$100,000	100% Probability	Loss of Life	General Flood/Odor	10
4 - Major	< 6 Hours	>\$50,000	75% Probability	IDLH	Significant	7
3 - Moderate	< 24 Hours	>\$25,000	50% Probability	Significant	Localized Flood/Odor	4
2 - Minor	< 1 Week	>\$10,000	25% Probability	Minor	Minor	2
1 - Insignificant	> 1 Week	<\$10,000	0% Probability	None	None	1





SEP Centrifuge & Bin Hopper Asset Map



TREATMENT PLANTS – LIKELIHOOD OF FAILURE SCORING

ASSESS CONDITION OF ASSET			
RATING	CONDITION SIGNATURE		LOF SCORE
0	ABANDONED	NO LONGER IN SERVICE	0
1	EXCELLENT	ROUTINE MAINTENANCE REQ'D	1
2	VERY GOOD	MINOR MAINTENANCE REQ'D	2
3	GOOD	SIGNIFICANT MAINTENANCE REQ'D	4
4	FAIR	RENEWAL/UPGRADE REQ'D	7
5	POOR	REPLACEMENT REQ'D	10

Questions?