



AGENDA: THIRD WEST COAST WATER UTILITIES WORKSHOP NOVEMBER 3, 2011

EFFECTIVE USE OF INFORMATION TECHNOLOGY TO ADDRESS WORKFORCE CHALLENGES

- 8:30 - 8:45** **Welcome / Purpose of Workshop**
Jill Duerig, General Manager, Zone 7
Cheryl Davis, Baywork Chair
- 8:45 - 9:00** **“Bridging the IT Gap to Support our Workforce Goals”**
Tim Worley, Executive Director, Cal/Nevada AWWA
- 9:00 - 9:45** **Geographic Information Systems/Global Positioning Systems**
Tim Hayes, City of San Jose
Carl Von Stetten, Central Contra Costa Sanitary District
Jeff Hobbs, San Jose Water
- 9:45 - 10:30** **SCADA**
Clifford Chan, EBMUD
Scott Peterson, San Jose Water
Curt Rayer, San Jose Water
Sandy Smith, Tampa Bay Water
- 10:30 - 10:45** **MORNING BREAK**
- 10:45 - 11:30** **Use of IT to Support Training & Knowledge Management**
[Distance Learning - Videoconferencing](#)
Jim McPherson, USD
[Distance Learning - Webinars](#)
Ed Sullivan, EBMUD
[Video Standard Operating Procedures](#)
Doug Gey, Laney College
[mlToolbox](#)
Carolyn Jones, SFPUC
- 11:30 - 12:15** **Use of Mobile Devices**
Clifford Chan, EBMUD
Ken Salmon, SFPUC
Leonard Robb, Littleton/Englewood Wastewater Treatment Plant
- 12:15 - 1:00** **LUNCH**
- 1:00 - 2:30** **Breakout Sessions by Interest Area**
- 2:30 - 2:45** **AFTERNOON BREAK**
- 2:45 - 3:45** **Report Back to Board Room**
- 3:45 - 4:00** **Discussion of Next Steps**