



STAFF PREPAREDNESS: Lessons Learned from Star Utilities

Union Sanitary District | 5072 Benson Road, Union City, CA
February 21st | 8:30 AM- 3:00 PM

AGENDA

*Registration and Refreshment
(8:30 to 9:00 AM)*

Welcome and Introductions
(Begins promptly at 9:00 AM)

Overarching Lessons Learned

Metro Vancouver:
Prioritization of Training Needs and Varied Menu of Training Tools

Colorado Springs Utilities:
University Model

BREAK

Union Sanitary District:
Competency-Based Technical Training

Littleton Englewood Wastewater Treatment Plant:
Focus on Documentation and Knowledge Management

LUNCH

San Diego
Combining Subject Matter Knowledge with Instructional Design Expertise

Union Sanitary District
Leadership Development and Succession Planning

BREAK

Overview of Breakout Sessions

Small Group Breakouts in Areas of Interest

Small Group Reports and Next Steps

Closing Remarks, Cheryl Davis