



3rd West Coast Water Utility Workshop  
November 3, 2011  
Livermore, California

### ***USE OF MOBILE DEVICES***

1. What factors should be taken into consideration when determining the specific type of mobile device to be selected for a particular workgroup and application?  
Please give examples.
2. What factors should be taken into consideration in determining which staff should have access to information through mobile devices (e.g., managers, supervisors, or the whole crew)?
3. Do you have, or plan to have, SCADA information available via mobile devices, and to allow system modifications to be performed from mobile devices?
4. Should agencies be concerned about use of mobile devices by staff for non-business reasons (e.g., entertainment)?
5. Have you used, or do you plan to use, mobile devices to provide staff with access to training materials (e.g., training videos or SOP's)?
6. Do you use, or plan to use, mobile devices to provide staff with access to GIS data and maps?
7. What kind of technical support does your organization provide for mobile applications?  
For example, what training do you provide to field personnel who may not be accustomed to using computers?
8. What is the most interesting or unusual use of mobile devices that your agency is doing now or contemplating for the future?
9. What do you see as the primary barriers preventing utilities from full utilization of computers in the field?

***USE OF MOBILE DEVICES (continued)***

10. What advice would you give to other water/wastewater agencies considering broader use of mobile devices in the field?
  
11. Is it better to think in terms of getting devices that are cheap and expendable or tough and expensive?